Opportunities for scaling-up

kpxqnxkpi"c"rctvpgtkpi"qh"nqecn"iqxgtpogpv"cpf"nqecn"PURu0"ugtxkegu0"Vjg"kpuvkvwvkqpcn" oqfgn"vjcv"ku"rtqxkpi" oquv"ghhgevkxg"hqt"cv/uecng"rtqxkukqp"ku"qpg" $gpuwtg"nqpi/vgto"uwrrqtv." o\,qpkvqtkpi"cpf" o\,ctmgv"htkgpfn{"tgiwncvkqp"cuuqekcvgf"ykj"vjqug" o, ctmgv"htkgpfn{"tgiwncvkqp"cuuqekcvgf"ykj"vjqug" o, ctmgv"htkgpfn{"tgiwncvkqp"cuuqekcvgf"ykj"vjqug" o, ctmgv"htkgpfn{"tgiwncvkqp"cuuqekcvgf" o, ctmgv" o, ctmgv o, ctmgv" o, ctmgv o$ $ugtxkegu"cpf"vjg"umknnu"qh"uqekcn" o\,qdknk \mid cvkqp."nqecn" i\,qxgtp\,o\,gpv"ku"qhvgp"dgvvgt"rncegf"vq" nqecn" i\,qxgtp\,o\,gpv"ku"qhvgp"dgvvgt"rncegf"vq" nqecn" i dxgtp\,o\,gpv"ku"qhvgp"dgvvgt"rncegf"vq" nqecn" i dxgtp\,o\,gpv"ku"qhvgp"dgvvgt"rncegf" nqech nqe$ $uwrrqtv"qh"vjg"qvjgt0"Yjkng"PURu"oc{"jcxg"vjg"}{r}gzkdknv{"vq"tgurqpf"vq"fgocpf"hqt"ewttgpv"}{r}gvtgpv"$ Pgkvjgt"iqxgtpogpvu."pqt"PURu."ecp"cejkgxg"ucpkvcvkqp"rtqxkukqp"cv"uecng"ykvjqwv"vjg".



KYUF."Jctctg."\kodcdyg NUJVO"cv"Wpkxgtukv{"qh"Nqpfqp."WM
 WELL is a network of resource centres:
 VTGPF.*Mw o cuk.*I jcpc

 YGFE*ovNqw1jdqtqwij*Wpkxgtukv{*WM
 VTGPF.*Mw o cuk.*I jcpc

 KTE*ovFguhvVjg*Psyjgtucpfu
 UGWH.*Mgtcmc.*Kpfkc

 COTGH.*Pettqdk.Mgp{c
 KEFFT.*D.*Fjcmc.*Cpim

 KVUF*fettqa*/.hpdddyg
 PGVXCU*Pctudt*'Map/a

PYTK."Mcfwpc."Pkigtkc PGVYCU."Pcktqdk."Mgp{c KEFFT."D."Fjcmc."Dcpincfguj

Vjhu^{*}pqyg^{*}y cu^{*}hwpfgf^{*}d{^{*}yjg^{*}W^{*}M^{*}Fgrctvogpv^{*}hqt^{*}Kpygtpcvkqpcn^{*}Fgxgnqrogpv^{*}*FHKF+0 Vjg^{*}xkgyu^{*}gzrtguugf^{**}jqygxg^{*}."ctg^{*}pqv^{*}pgeguuctn{^{*}yjqug^{*}qh^{*}FHKF0

 $Rwdnkujgf"d{"YGFE"qp"dgjcnh"qh"YGNN$

re s uired to determine how such a some success in both urban and run

BRIEFING NOTE 31

Table 1. Disincentives and matching incentives for government engagement		
Element	Disincentives for government engagement	Incentives for government engagement
Management capacity	Responsibility for aspects of sanitation is often split across several ministries,/departments, leading to confusion and a lack of action. Regulatory capacity is often weak.	NSPs have specialist capacity and flexibility to operate discrete services, engaging with a range of government agencies. NSPs can start small and build up, as capacity grows.
Demand	Creating demand needs longer term investment, without quick returns.	NSPs can help stimulate demand, then respond quickly to changes in demand.
Supply of services	Governn@conteignonf?en n?aaedraïted to provide basic services, an	3 š an š an M vices

This Briefing Note considers the role that non-state providers play in delivering basic sanitation services, what action governments can take to support a more effective role for these NSPs and how, by working together, they can improve services.

Key references

Collingnon, B. and Vézina, M., (2000). Independent Water and Sanitation Providers in African Cities: Full Report of a Ten-Country Study, World Bank Water and Sanitation Programme, Washington DC, USA.

Sansom, K. R., (2006). Government Engagement with Non-State Providers of Water and Sanitation Services in *Public Administration and Development Journal*, Vol 26, No 3. 207-217, UK.

Scott, R. and Sansom, K., (2006). *Supporting Non-State Providers (NSPs) in Sanitation Service Delivery*, WELL Task 2765, report for DFID, WELL, Loughborough University, UK.

SDC, (2004). Sanitation is a Business: Approaches for Demand-Oriented Policies, Swiss Agency for Development and Cooperation, Bern, Switzerland.

WUP, (2000). Strengthening the Capacity of Water Utilities to Deliver Water and Sanitation Services, Environmental Health